



Home Plate Personal Chef Service

Don't Drive-Thru, Drive Home

CLIENT RESPONSIBILITY:

- Sign Home Plate Personal Chef Services Policies and Procedures prior to service activation.
- Keep children and pets out of work area / kitchen to ensure safety.
- Confine unfriendly pets in a restrained area on cooking day.
- Provide entry to home or leave key/instructions for entry if not home on cooking day. This includes setting alarm system so any code needed to enter your home will properly deactivate the system. (See Lockout Fee.) We are licensed and insured.

CHEF RESPONSIBILITY:

- Sign Home Plate Personal Chef Services Policies and Procedures prior to service activation.
- Collaborate with you to determine your individual food needs and preferences.
- Customize every menu to your unique taste.
- Prepare fresh, wholesome and delicious meals to your specifications.
- Utilize Safe Food Handling methods during meal preparation.
- Leave behind homemade, individually packaged meals.

FEES:

Payment for first cook date is due prior to service activation. Subsequently, all payments must be received by the Friday before the scheduled cook day. I accept Cash, Checks and Money Orders. Payment can be mailed or given to me on the day of assessment, or on a prior cook day.

MENU SUBMISSION:

Because I need proper shopping and prep time to develop the highest quality cuisine, menu choices must be agreed to by day's end on the Friday prior to cook date.

Should the menu not be received in a timely manner, I will go ahead with the menu created for the previous week, keeping in mind your likes and dislikes.

LOCKOUT FEE:

If client's home is inaccessible or unsafe due to pets or other reasons, a Cooking Fee will nonetheless be required.

RETURNED CHECKS:

Any check/payment returned for insufficient funds will result in a \$35 NSF fee due prior to the next cooking date. Client will also be responsible for all charges/fees levied by the bank.

CANCELLATIONS:

If delivery date is cancelled three (3) days or less from scheduled cooking day. Cooking Fee is not refundable.

DISCLAIMER:

Chef Glenn, Home Plate Personal Chef Services L.L.C. has been educated and trained in the proper handling of foods and storage and utilizes those practices to ensure that your food will be an enjoyable, safe product. However, once Chef Glenn has completed service, you are responsible for continuing proper food storage and handling techniques to prevent food-borne illness. If you have any questions concerning proper handling techniques, I will be happy to discuss them with you.

Home Plate Personal Chef Services L.L.C. is not liable for operational failure of or subsequent repairs to stove tops, ovens, microwaves, refrigerators, freezers, disposals, vacuum sealers, plumbing, or any other client property used that is necessary for the completion of cooking duties, resulting from normal use and/or accumulative wear and tear.

Should client have questions or comments on cook day, Chef Glenn will be happy to answer them.

Please feel free to contact Chef Glenn at any time with any questions or concerns you may have regarding Home Plate Personal Chef Services L.L.C. I look forward to working with you and serving your needs in the best possible way.